



SERVICE BULLETIN

Subject: S-Series and K-Series Vertical Arm Set Screws
Applicable Products: S-Series and K-Series
Effectivity: All units manufactured on May 7, 2009; June 1, 2009; June 4, 2009

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Introduction

This bulletin provides a brief description of the technical issue plus a brief description of what is needed to deal with that issue.

Incorporation

Ricon requires the incorporation of this service bulletin as soon as possible.

Information

One S-Series and K-Series model manufactured on effective dates (May 7, 2009; June 1, 2009; June 4, 2009) were found to be missing set screws which can cause main shaft to separate from vertical arm, as shown in Figure 1 and Figure 2. Set screws with pre-applied medium strength thread lock must be installed to secure main shaft with vertical arm, as shown in Figure 3.

Caution

Vertical arm set screws with pre-applied tab of medium strength thread lock are required.

Corrective Action

General inspection of units to ensure that set screws are present and to ensure main shaft is flush on both sides of platform. Contact Ricon for any required parts.

Installation

1. Deploy platform to floor level.
2. Refer to Figure 3. Install two set screws to secure main shaft. Torque set screws to 15ft.lbs. Repeat for opposite side.

Parts Involved

Vertical Arm Set Screw Ricon P/N 11797

Labor

Installation involves installation of set screws and readjustment of platform tilt which requires approximately 15 minutes for each side.

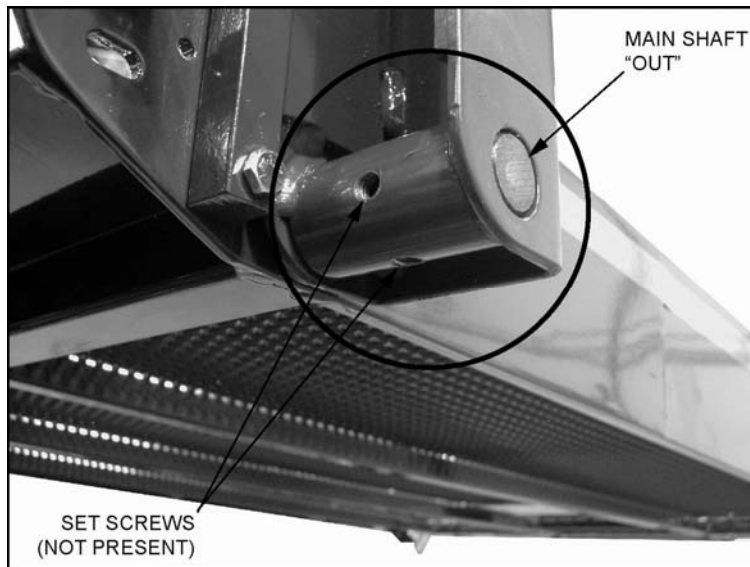


Figure 1: Main Shaft "Out" (Not Correct)

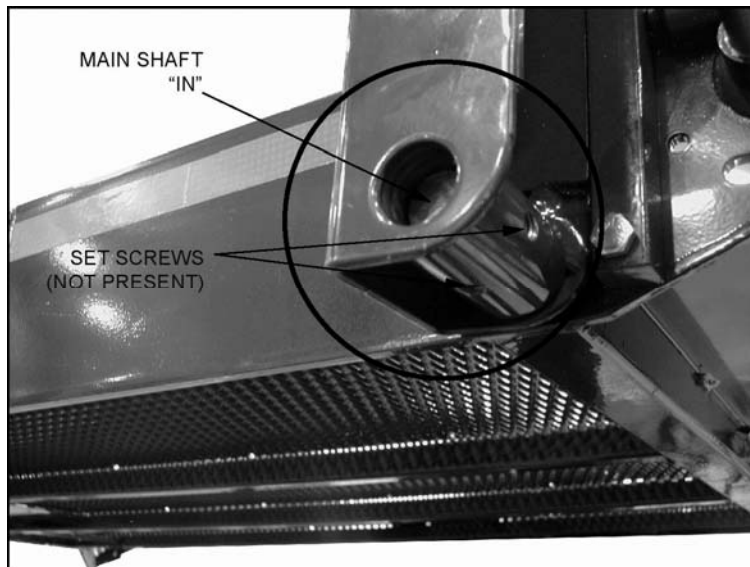


Figure 2: Main Shaft "In" (Not Correct)

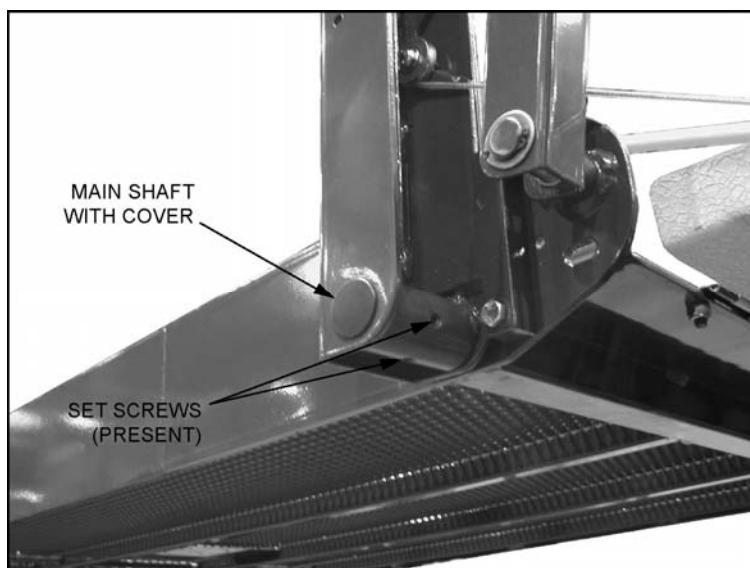


Figure 3: Correct Set Screw Installation